



**TERMS OF
GUARANTEE**



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1-Each panel radiator and all related parts are guaranteed for 10 years against defects caused by faulty materials or manufacture which starts from the date of delivery.

2-Warranty conditions are valid as long as they are connected to a closed installation such as radiators, combi boiler or central heating system. It should not be used in open heating systems such as steam, thermal water, superheated water or mains.

3-In the event that the product fails due to material and workmanship or manufacturing faults within the warranty period, repairs will be made free of charge under any other name, such as labor cost, replacement part cost or any other name.

4-Defects resulting from the use of the product contrary to the terms in the user manual are not covered by the warranty.

5-The guarantee does not cover damages that are due to faulty storage and handling at delivery or installation, nor damages that are due to faulty use of the inadvisable water pressure and water quality, such as use of corrosive substances, too high pressure or damage.

The properties that should be in the heating water used in the radiators;
pH: (min 9,5 max: 11,5) total hardness : (max.30 ppm) CaCo₃
Oxygen : (0 (zero))

If the water parameters to be used are higher than the above values, a water treatment system should be installed in the system. The use of unsuitable heating water is out of warranty.

6-The warranty period of the product replaced under warranty is limited to the remaining warranty period of the purchased product.

DISCLAIMER OF WARRANTY

1-Damages and malfunctions caused by the use of the product in violation of the considerations contained in the "Terms of Maintenance and Use" section.

2-Damage and malfunctions caused by improper installation, faulty plumbing-pipe connections.

3-Damages and malfunctions that occur due to falling, impact or any other reason during transportation, loading, unloading, storage and assembly after the product leaves the factory.

4-Surface and functional deterioration due to prolonged stay of the products in the environment where construction activities continue.

5-Malfunctions and errors in the product due to faulty assembly, maintenance, repair and disassembly made by unauthorized persons.

6-Damages and malfunctions caused by natural disasters such as; external impacts, fire lightning, and flood.

7-Damages caused by not using the pressure reducer in the installation or if the pressure reducer not working properly.

8-Deteriorations in the coating of the product due to insufficient ventilation of the steam, which occurs as a result of cleaning the environment in which the product is used with cleaning products containing acid and abrasive powder, hot water or liquid. Or the deterioration that may occur on the surface as a result of using cleaners containing acid or abrasive substances directly on the product.

9-Failures that may occur as a result of the main water and/or environmental temperature of the products falling below 5 °C and frozen point. If there is a danger of frozen, no water should be left in the system.

10-Stone particles, mud, burrs, sand, etc. coming from the installation in the product and failures caused by impacts or scaling.

11-Damages that may occur as a result of climatic conditions, atmospheric events (for example, the effect of humidity and salt at the seaside) or the use of the products outdoors.

12-Changing the water in the panel radiator frequently and filling it with fresh water causes corrosion acceleration and thus the rupture of the radiator.

In this case, the product is out of warranty. System pressure is constantly decreasing and if you need to fill it, a quick service for the boiler is required.

IMPORTANT WARNING

When the radiators are first connected to the installation, they should be tested for leakage and other faults on time and should be observed during the test.

Even if a pressure reducer is used in the installations, the test should not be performed directly connected to the mains installation.

The boiler must be connected to a closed system heat source such as central heating.

After checking the installation, the system should never be left under pressure.

Usage in the areas, which are directly contact with water vapor, is not under warranty.

Radiators are out of warranty if the above-mentioned conditions occur.

The warranty certificate is valid only for malfunctions that may occur in the radiator.

Our company is not responsible for any other damage. No rights or compensation can be claimed.



create comfortable life

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